



DASHBOARD

HEALTH CARE ASSOCIATION OF MICHIGAN

	HCAM	National Average
✓ Overall Satisfaction	4.88	4.70
✓ Value of Membership	4.88	4.61
✓ Communication	5.00	4.69
✓ Value of Information	4.88	4.69
✓ Response to Needs	5.00	4.63
✓ Virtual Education	5.00	4.57
In Person Education	4.63	4.68
✓ Legislative Efforts	4.63	4.57
Regulatory Efforts	4.50	4.57
✓ Survey/Compliance Assistance	4.88	4.59
✓ Confidence and Trust	4.88	4.74
✓ Recommend Association	5.00	4.75
✓ Combined Average	4.83	4.65

✓ Signifies HCAM scored above the national average